

# Your right to request confidentiality

**C**hanges in Texas law in 1993 (House Bill No. 859) affect the release of selected customer information by government-operated utilities. Specifically, Arlington Water Utilities' (AWU) customers can submit a request to prevent the release of their personal information, including address, telephone number, or social security number.

There are a few exceptions in this law in that AWU must still give out this information, if requested, to federal and state agencies, other utilities, consumer reporting agencies, AWU contractors, other governmental agencies and persons to whom a customer has contractually waived confidentiality.

If you do not want AWU to release your address, telephone number, or social security number to entities not excluded by the law, then fill out and sign this form and enclose it with your next utility bill payment.

☐ I request that my personal information not be released.

---

account address

---

account number

---

print name

---

home phone number

---

signature